
Five Year Limited Warranty:

Bailey Manufacturing Company warrants the products we manufacture to be free of defects in materials, workmanship, or design under normal use and service conditions for five years after the date of original purchase (two years for Bailey Basics). Resale products and components manufactured by others will carry the warranty of the manufacturer. If the product and/or equipment should become defective within the designated warranty period, Bailey Manufacturing Company will repair or replace it (at our option) free of charge, including return transportation to you, provided you deliver the equipment or product prepaid to Bailey Manufacturing Company at 118 Lee Street, Lodi, Ohio 44254. Please receive authorization before returning product to the factory as Bailey Manufacturing Company will not accept collect shipments. Bailey Manufacturing Company reserves the right to repair or replace component parts without return of the entire unit.

This warranty does not include damage resulting from accident, abuse, or misuse of the product and expressly excludes normal wearing of parts or defect caused by transportation, accident, fire, flood, alteration, or negligence.

Bailey's warranty liability is limited to that stated above. Other than the warranty stated above, there are no warranties expressed or implied. Bailey will have no responsibility for consequential or incidental damages.

Product Support:

Bailey Manufacturing Company is totally committed to producing the finest quality physical, occupational, and sports medicine products. Our goal is your total satisfaction. If you experience any problems, please feel free to contact a Bailey Customer Service Representative at 1-800-321-8372 between the hours of 8:30 AM and 4:30 PM Eastern Time weekdays.

The following information is provided to help ensure that your experience with Bailey is a positive one. Please read this information carefully before you unpack or begin assembly.

If You Need Assistance:

To provide the best possible service to our customers and dealers, warranty claims should be made directly to Bailey. Since Bailey is in the best position to solve the customer's problem, it will speed up the process and help ensure total customer satisfaction.

Should you encounter any problem with our products or services, please contact a Bailey Customer Service Representative at 1-800-321-8372 between the hours of 8:30 AM and 4:30 PM Eastern Time, weekdays.

Please have the date of purchase and Bailey dealer information recorded inside the front cover of this manual, or a copy of your packing list available to help our customer service representative provide you with the fastest service. In most cases, you will also want to notify your dealer to enable them to provide any further assistance.