



## **Cleaning GoTalk® Devices**

### **Cleaning Instructions**

- Turn off a device prior to cleaning.
- Spray disinfectant onto a soft, nonabrasive cloth.
- Apply gentle pressure to wipe all surfaces.
- Clean the device as needed, typically once per day.
- Do not submerge the device in disinfectant or water.

Although many commercially available disinfectants work well, Attainment Company recommends a non-alcohol, glass cleaner or a 1:3 vinegar to water solution. During the COVID-19 pandemic, switch to an alcohol-based cleaner or one of the options included below from the Environmental Protection Agency’s website.

<b>Cleaning Products That Work Against COVID-19 (SARS-CoV-2)</b>	
<a href="http://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2">www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2</a>	
<b>Product Name</b>	<b>Active Ingredient/s</b>
Clorox® Multi Surface Cleaner + Bleach	Sodium Hypochlorite
Clorox® Disinfecting Wipes	Quaternary Ammonium
PURELL® Professional Surface Disinfectant Wipes	Ethanol
Lysol® Disinfectant Spray	Quaternary Ammonium; Ethanol
Lysol® Brand All Purpose Cleaner	Quaternary Ammonium

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### **Frequently Asked Questions**

#### **1.) Can I open my GoTalk® to clean it?**

We do not recommend opening a device for any reason.

#### **2.) Are Attainment's GoTalk® devices dishwasher safe?**

No, none of our products are dishwasher safe. This process would damage the mechanics.

#### **3.) Can I use an abrasive scrubbing brush on my device?**

We do not recommend this for it might scratch or damage the device.

#### **4.) What do I do if I completely submerge my device in liquid?**

If a GoTalk® is submerged in liquid or spilled on, open the battery compartment and remove the batteries. We also suggest either hanging the device by the handle or standing the device up to allow the liquid to drain.

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