Platinum HEALTH[®] Envyy Sleep-to-Stand Bed - Fixed

Operators Manual & Safety Instructions



Envyy Sleep-to-Stand Bed (Fixed TwinXL Version Shown)



If your Envyy bed does not operate or if you think parts are missing, contact the dealer immediately.

Important Information



READ THE FOLLOWING INFORMATION CAREFULLY BEFORE USING THIS PRODUCT

ELECTRICAL GROUNDING

This product is equipped with a polarized or grounded electrical power cord. The power cord will only fit into a grounded electrical outlet.

Warranty Warning

Do not open any control boxes, remote hand controls, motors, or other electrical components. The product warrant will be void it these components are tampered with or altered. Do not attempt to alter component wiring or adjust, modify the structure of the product in any way. Doing so will void the warranty. Any repair or replacement of base parts must be performed by authorized personnel.

Lubrication

This product is designed to be maintenance free. Do not apply lubricant to any part.

Product Ratings

The lift motors are not designed for continuous use. If equipped with massage, massage motors are also not designed for continuous use. Any attempt of continuous use will shorten the lift expectancy of the product and may void the warranty.

The recommended weight for the Envyy bed is 600 lb. distributed evenly across the base. This product is not designed to support or lift this amount in the head or foot sections alone. It will lift this amount going from the chair position to the lift position. Note: Exceeding the recommended weight restrictions could damage the base and void the warranty.

For best performance, consumers should enter and exit the bed in the lifted chair position, or in the flat (horizontal) position. Avoid placing extra weight on head or foot section of the base, including when in the raised position. **DO NOT STAND ON THE BED AT ANY TIME.**

UL recognized components. CFR 1633 rated.

SMALL CHILDREN AND PETS WARNING

After unboxing the bed, immediately dispose of packing materials as is can smother small children and pets. To avoid injury, children or pets should never be allowed to under or on the bed base. Children should never operate this bed without adult supervision.

PACE MAKER WARNING

This product produces a vibrating sensation. It is possible an individual with pacemakers may experience a sensation similar to exercise. Consult physician for information as to how this may effect you.

Oxygen

Do not use this base with tent type oxygen therapy equipment or near explosive gases.

Service Requirements

In the event that service is required, service technicians are not responsible for moving furniture, removing headboards, footboards, or any other items required to perform maintenance on the bed.

PINCH POINT WARNING

During the operation of the bed, gaps (pinch points) are created. A child, person's limb, or a pet can become entrapped during use and when base is in the raised position. Always keep gap areas (pinch points) clear and keep limbs on top of the base. Failure to follow this warning could result in serious injury or death.

ACOUSTICS

There will be some humming sound during operation. This is normal. The massage system will emit a minimal tone during operation. This is normal. When the massage level is increased, motor resonance will intensify accordingly. This is also normal.

LOCATION ENVIRONMENT

The level of sound experienced during operation is directly related to the location environment. When a base is located on a hardwood with the massage feature in operation, a vibrating tone could be audible. To minimize this resonance, place a piece of carpet or rubber caster cups under each leg or caster on the base.

WARRANTY ACTIVATION CARD AND REGISTRATION

The Envyy Bed has a Warranty Card with the bed serial number on the card. In order for your warranty to be in force, this card must be mailed within 30 days of the purchase date of the bed. This information is for warranty purposes only and will be held private and not shared with any other person or entity. This registers you as the original purchaser and puts the warranty into immediately.

HAND CONTROL OPERATION

Raise Head Of Bed

Lower Leg Of Bed

Press And Hold This Button, Bed Will Move To Chiar Position Then Lift Up

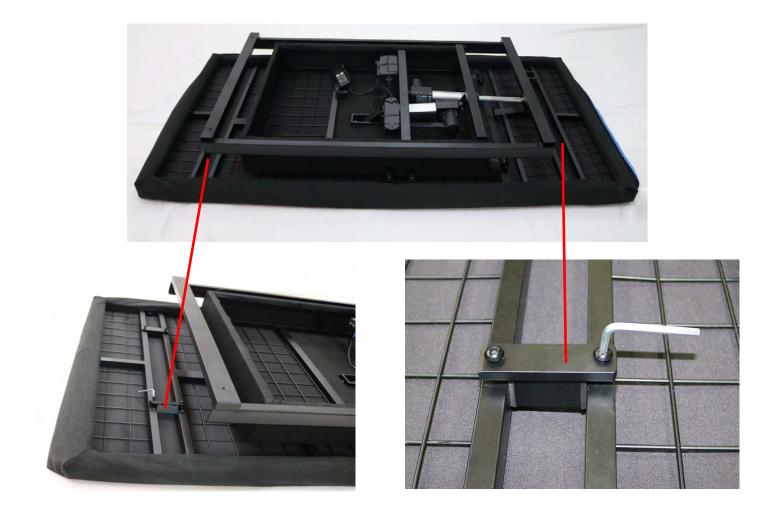


Notice: Please press and hold the "FLAT" button on the remote every time when your Envyy bed re-powers on

FAST AND EASY ASSEMBLY INSTRUCTIONS:

Open box, you will see the components in the picture below:





Take the 4 metal brackets with the bolts and align them to the base where the A's are located use the Allen wrench to fasten them to the frame make sure the bolts are all the way tight



Tighten 4* legs then flip you bed. And slide the 2*guardrails

10 YEAR LIMITED WARRANTY

Call for 888-236-3044 for Warranty Service

Your New Easy Out Bed has a 10 Year Limited Warranty, subject to the terms and conditions set forth herein.

The Purchaser must show original proof of purchase for Warranty to be valid.

The decision for repair or replacement of defective parts under this limited warranty is at the option and sole discretion of the manufacturer.

Year 1: Full Coverage of Parts and Labor (The complete bed including mattress)

This bed and mattress are warranted by the manufacturer against defects and workmanship for a period of one year from the date of purchase. During this time, the manufacturer will repair or replace, at no cost to the original purchaser, any part found to be defective by the manufacturer. During this period, the manufacturer through its designated representative ServeCo, will provide In-Home Service by calling 888-236-3044. Please have your original invoice / receipt in hand when calling with questions and / or request for service. Additionally, any mattress that is stained or soiled voids the warranty for the mattress.

Year 2-10: Full Coverage Mechanical Parts

During years 2 through 10, the manufacturer will offer mechanical replacement parts for any mechanical base part to be found defective. The purchaser shall pay all shipping costs for parts and installation labor related to the delivery and replacement of the defective part. The manufacturer's liability is limited to the replacement of the defective mechanical parts only. This does not apply to the mattress, fabrics and foam, electrical components, lift motors, and massage motors or wood components. During this period, the manufacturer or its designated representative will provide in home service at customer expense if desired by the customer.

Additional Terms and Conditions

This warranty is void and does not apply:

- To any damage caused by user
- If any parts are altered
- If damage occurred during transit or by mishandling
- If product is subjected to physical or electrical abuse or misuse or any acts of nature
- If load capacity is exceeded in accordance with the Owner's Manual

There shall be no liability on the part of the manufacturer and their respective parent companies, subsidiaries, divisions or affiliates for any special, indirect, incidental or consequential damages or other damages, claim or loss not expressly covered by terms of this Limited Warranty.



