



# MJM International Corporation

**“We Do Care – We Do More”**

323 East Owassa • Suite 4 • Edinburg, TX 78539 • PO Box 720054 • McAllen, TX 78504

1-800-270-6199 • 956-781-5000 • Fax: 956-781-5552 • [www.mjminternational.com](http://www.mjminternational.com) • [sales@mjminternational.com](mailto:sales@mjminternational.com)

## LIMITED LIFETIME WARRANTY

MJM Warrants Its Products To Be Free Of Defects In Workmanship And Material Integrity For The Duration Of Use By The Original Purchaser And Is Not Transferable.

The Limited Lifetime Warranty Does Not Cover Defects Or Malfunctions Caused By Misuse, Improper Installation, Alteration, And Exposure To Hazardous Or Corrosive Chemicals, Shipping Damage, Or Other Accident Or Casualty.

MJM International Warrants Only The Parts Of The Product Manufactured By It, The PVC Frame (Pipe And Fittings). If An Issue Arises Covered By The Warranty, MJM Reserves The Right To Send Replacement Components For The Repair Of The Product Or Replace The Complete Or Partial Frame.

Any Components Such As Mesh / Solid Vinyl Material, Seats, Shelves, Rails, Bins, Casters, Or Any Component Subject To Normal Wear And Tear Has A 6 Month Warranty. Total Lock And MRI Casters Have A 1 Year Warranty. All Warranties Will Be Null And Void If Any Alternations Have Been Made To Product By Customer.

When Requesting Service Under Warranty, Kindly Have Invoice Number, Serial Number And Date On Hand. If MJM Requires Inspection Of Item In Question Prior To Service, Customer Agrees To Ship Item Prepaid To MJM International And To Pay For The Freight To Ship It Back. If Needed, Repair Or Service Will Be Done At No Charge; Otherwise Customer Will Be Advised Of Charges To Be Incurred Prior To Service.



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## RETURN AUTHORIZATION POLICY

- Return must be requested within 30 days from date of invoice / shipment
- Item must not be used or damaged
- Restocking fee is typically 15%
- Item must be received back in our warehouse within 30 days from date of Return Authorization number
- If item is received used or damaged, a higher restocking fee will be incurred or credit may be denied
- Customer is responsible for all freight fees

Items must be returned to our warehouse at:

MJM INTERNATIONAL  
323 E. Owassa Rd.  
Bay 129 & 130  
Edinburg, Tx 78539

**Return authorization cannot be issued for custom items**