

vive®



# LARGE MASSAGE LIFT CHAIR

Owner's Manual  
LVA2017



## WHAT'S INCLUDED

- 1x Recliner Frame
- 2x Recliner Side Panels
- 1x Backrest
- 1x Massage Remote
- 1x Recline/Lift Remote
- 1x Massage Power Adapter
- 1x Transformer
- 1x Wall Power Cord
- 1x Power Extension Cord



Backrest

2x Recliner Side Panels



Frame

Massage Remote



Massage Power Adapter



Wall Power Cord



Transformer

Power Extension

## OVERVIEW

Your Vive Large Massage Lift Chair provides heat and massage functions for ultimate relaxation as well as power recline and lift functions for users with restricted or limited mobility.

We are constantly answering questions and recording helpful videos to make using your Vive Large Massage Lift Chair as easy as possible. Check out the included links and QR codes to help you through the process.



To see all of the FAQs in one place visit [vhealth.link/829](https://vhealth.link/829)

## ASSEMBLY INSTRUCTIONS



For a video demonstration, check out [vhealth.link/4gb](https://vhealth.link/4gb)

1. Position the Recliner Frame on the floor where the Recliner is to be assembled. It should be on a flat surface and within reach of two (2) power outlets.
2. When looking at the front of the chair, attach the left side panel (Marked with an “L” sticker) by placing the metal fitting pieces onto the metal grooves so that the side panel sides right down locking into place. Repeat with the right (“R”) side panel.



3. Attach the Backrest to the Recliner Frame by lining up the metal grooves on the Backrest with the brackets on the inside of the Frame. Make sure that the Backrest slides completely down over the brackets.



4. Peel up the flap on the back of the Frame to access the control wires.



5. Locate two (2) white wires, and connect them together. This connects the electronics for the Backrest and the Frame so that they work together.



6. Locate the large black wire on the Frame, and attach the Recline/Lift Remote to it to connect the Recliner controls.



7. Locate the small black wire on the base of the Frame, and connect the Recliner Transformer wire to it. Insert the Recliner Power Cord into the port on the Transformer, and plug the other end into a power outlet.



8. Insert Massage Power Adapter into the corresponding black wire on the back of the Frame. Plug the other end into a power outlet.



9. Connect the Massage Remote to the large black cable on the back of the Frame.



10. Close the flap on the back of the Frame, making sure to smooth out the fabric fastener strip at the bottom.

## MASSAGE CONTROLS

To use the massage features of the Recliner, simply sit down and press the POWER button. The POWER light will illuminate, and the Recliner will begin a basic massage program for fifteen (15) minutes before turning itself off.

However, the Recliner has many massage features available, and all of them can be easily controlled using the Massage Remote.







COMPONENT	DESCRIPTION
POWER button/ indicator	Turns the Massage Recliner on at LOW intensity in NORMAL mode across all body zones with the heat on. The massage function will run continuously for fifteen (15) minutes before automatically turning off. To resume operation, just press this button again. Press this button again to turn all massage features off.
INT button/ HIGH and LOW indicators	Switches between the Recliner's two (2) intensity levels (high and low) when pressed.
MODE button and indicators	Switches between the Recliner's five (5) operating modes when pressed: NORMAL mode: a firm, vibrating massage AUTO mode: a random pulsing massage for all zones WAVE mode: a gradual, side-to-side vibrating massage PRESS mode: a rapid, tapping massage PULSE mode: a deep, tapping massage
Zone buttons and indicators	Each of the red buttons turns the massage feature on and off for the named zone (BACK, LUMBAR, and THIGHS). The indicators will illuminate to show which zones are on.

## RECLINE/LIFT CONTROLS

Your Recliner also has power recline and lift functions for those with limited mobility.



COMPONENT	DESCRIPTION
 Recline button	Press and hold this button to recline the back and raise the footrest. Release the button at any time to freeze the Recliner where it is.
 Lift button	Press and hold this button to raise the back and lower the footrest. With the Recliner in an upright position, holding this button will lift the seat up and forward to help the user to a standing position. Release the button at any time to freeze the Recliner where it is.
Power Indicator Light	Turns on whenever either the [Recline] or [Lift] buttons are pressed to show that power is being supplied to that function.



## MAINTENANCE

The only maintenance required for your Large Massage Lift Chair is to clean it occasionally with a damp sponge using a mild detergent or soap suds. Make sure to unplug both the massage and power lift features from the power source before cleaning. Pat it dry with a clean, dry cloth, and do not reconnect to a power supply or use the chair until the fabric is completely dry. Do not use any abrasive or volatile cleaners, brushes, gasoline, glass furniture polish, paint thinner, or water hotter than 120°F.

## TROUBLESHOOTING

If you have any problems with the Monitor, including setup, use, or maintenance, please contact [service@vivehealth.com](mailto:service@vivehealth.com). Don't attempt to open or repair the device by yourself. Please report to [vivehealth.com](http://vivehealth.com) if any unexpected operations or events occur.

This section includes some common problems and fixes for your Large Massage Lift Chair . If it isn't operating like you think it should, check here before contacting [service@vivehealth.com](mailto:service@vivehealth.com).

SYMPTOM	PROBLEM	CAUSE	REMEDY
Massage feature will not start.	No Power	Power Adapter installed incorrectly	Securely insert the Power Adapter into the adapter port on the back of the Backrest and wall socket.
Massage feature turns off unexpectedly.	Loss of power	Power Adapter installed incorrectly	Securely insert the Power Adapter into the adapter port on the back of the Backrest and wall socket.
		Autotimer turned the Massager off after fifteen (15) minutes	Press the POWER button to start it back up again. Do not operate for more than thirty (30) minutes per session.

SYMPTOM	PROBLEM	CAUSE	REMEDY
Massage feature is not working for THIGH zones only (located in the seat and legrest).	No power to lower massagers	Lower massagers not connected	Check the red and white wire connections on the back of the Frame to make sure they are secure. These wires connect the massage power and controls to the lower massagers.
Recliner will not recline or lift.	No Power	Power Adapter installed incorrectly	Check all of the connections between the Recliner power cable, the Transformer, and the Power Cord to make sure they're securely attached.
	No control	Recline/Lift Remote installed incorrectly	Check the connection between the Recline/Lift Remote and the Recliner to make sure it's securely attached.

## ADDITIONAL INFORMATION AND SAFETY WARNINGS

- Sit down on the Recliner gently, rather than dropping down into it. Never sit on the armrests either. Failure to follow these warnings can tip the Recliner and cause harm or damage.
- Unplug the Recliner when not in use and while cleaning. Do not operate the Recliner if any of the cords or cables are damaged, frayed, or exposed.
- The footrest is not a seat and is not designed to support a person's full weight. Even children should never sit on it when open.
- This device is intended for adult indoor use only. Children should only use it in the presence of direct adult supervision. Do not use outdoors.
- Be aware of the presence of children and pets when reclining or lifting the Recliner so that they do not get caught in the moving hinges and supports. Do not allow them to play on or around the Recliner when it is in a reclined position.

- Only one (1) adult should use the Recliner at a time; it is not intended for multiple persons. The weight limit for the Recliner is 300 lb.
- Do not use the Recliner if you have severe heart problems, high blood pressure, or cerebral thrombosis, if you have weak bones or are in a wasted state, or if you are pregnant without first consulting your doctor.
- Individuals with pacemakers should not use the Recliner.
- If you experience muscle or joint pain during or after using the Recliner, discontinue use and consult your physician. Persistent pain could be a symptom of a more serious condition.
- Do not use the Recliner in areas of excessive heat or humidity. Keep away from direct heat sources or air conditioning units as this can damage the fabric.

## TECHNICAL SPECIFICATIONS

- Rated Voltage: 110V
- Rated Frequency: 60Hz
- Seat Width: 20"
- Seat Depth: 21"
- Seat Height: 18"
- Seat Height When Lifted: 28"
- Back Rest Height: 28"
- Total Width: 28"
- Total Length When Reclined: 62"

**WARNING:** No modification of this equipment from its original specifications is allowed.

## WARRANTY INFORMATION



### 1 YEAR GUARANTEE

You are protected by Vive Health's industry leading guarantee and customer service.